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<p><b>Role description</b></p> <p><b>Hours of work</b></p> <p><b>Location</b></p>	<p>Solutions developer</p> <p>37.5 hours per week – Monday to Friday</p> <p>Ipswich</p>
<p><b>Who we're looking for</b></p>	<p>Blyth Online is an exciting and enterprising company. We employ self-starters, enterprising, motivated people who are willing to take shared responsibility for the development of their role in the company, their effectiveness in their job, and their career development.</p> <p>Everyone we employ takes part in training and periodic reviews from time to time.</p>
<p><b>What's your role</b></p>	<p>The solutions developer is an integral member of Blyth Online and as such you'd participate in all group tasks and responsibilities.</p> <p>You'd be expected to meet with standards and expectations in all areas from proposal to implementation, whilst constantly reviewing scope for improvement.</p> <p>You'll report to the CIO on a day to day basis – and to the Marketing Director, MD, or CEO in any dispute.</p>
<p><b>Your responsibilities</b></p>	<p>The core responsibilities you're expected to manage are to:</p> <ul style="list-style-type: none"> <li>• Attend to customer and colleague faults and repair or organise repair to Blyth Online supplied software</li> <li>• In the absence of support and engineering staff you'd be expected to attend to customer and colleague faults and to repair or organise repairs as necessary</li> <li>• Liaise with customer(s) on fault status</li> <li>• Play a leading role in project teams, articulating and environment development involvement and ensuring best practice project life cycle</li> <li>• Provide solutions to customer problems and project proposals through the best practice approach, from challenging business case to reviewing code</li> <li>• Consider disaster recovery during development and assist the engineer to maintain up-to-date disaster solutions for customers</li> <li>• Record and invoice customers for requested development</li> <li>• Develop solutions that consider and tackle scalability, speed, usability, intuitiveness and uptime</li> <li>• Forecast longer term customer and Blyth Online technical needs and initiate solutions for them</li> <li>• Initiate procedural and technical approach changes and work with the CIO on developments that could improve customer's and Blyth Online's efficiency and</li> </ul>

	effectiveness
<b>Your general duties</b>	<p>To fulfil your role effectively you need to be able to:</p> <ul style="list-style-type: none"> <li>• Work with the CIO on a personal development program, to develop your skills set aligned with the company's and your own individual targets</li> <li>• Complete targets mutually agreed and set out in your personal development reviews</li> <li>• Undertake study and attend training in order to develop your technical and general abilities and expertise. (You may be required to attend occasional after office hours training periods.)</li> <li>• Manage your workflow and time according to project milestones and ad hoc requests</li> <li>• Organise and attend meetings</li> <li>• Comply with customer policies in respect of Treating Customers Fairly, Conflicts of Interest and other Financial Service regulations</li> <li>• You'd also be expected to undertake tasks outside of your specific job description</li> </ul>
<b>Assessing performance</b>	<p>Your job performance is measured against your core and extended responsibilities, developments, achievements, personal skill set, quality of delivery, workflow and time management,</p> <p>It's a basic expectation that you will have the knowledge to fulfil the role.</p> <p>Your salary reviews are tied to the financial performance of Blyth Online and to the contribution of your role to Blyth Online's success.</p>
<b>Reviews</b>	<p>You'll be helped in your role by regular reviews carried out after: Weeks 1,2,3,4, month 2 and 3.</p> <p>After a successful induction period, reviews will be carried out every six months with a yearly 360 degrees review.</p>
	We may, when required, update and amend this job description from time to time.